



We want you to have your say on the services we provide, and help shape them for the future. Join our Customer Panel here - <http://smartsurvey.co.uk/s/CustomerPanel-fb/>



The Energy Rebate Scheme is still offering certain households additional funding on top of the £150 awarded via Council Tax in the spring. Apply now - <http://southnorfolkandbroadland.gov.uk/EnergyRebateScheme>



If you have a health issue such as anxiety, diabetes, arthritis or chronic pain and want to become more active - then our exercise referral scheme, Broadly Active, could be for you. Find out more: <http://ow.ly/Qq5q50K07nW> #SupportingIndividuals



Had a letter from us asking about your details on the electoral register? We're checking the register is up to date.

Follow the instructions and get back to us as soon as you can, so you're ready to vote in upcoming elections

Bin collection

There are times when we change our bin collection during holidays. You can always check your bin collection days at: <http://ow.ly/zEmX50KsaLm>

[My Area - Find Address - My Area \(southnorfolkandbroadland.gov.uk\)](http://southnorfolkandbroadland.gov.uk)

Adult learning

A Norwich man has succeeded in his dream of becoming a paramedic and a Thetford woman is taking her first step towards a teaching career, all thanks to GCSE results achieved with Norfolk's award-winning Adult Learning service.

The service has seen excellent results across both English and maths GCSEs this year. Of 91 adult GCSE students sitting formal exams for the first time since 2019, 73% achieved Grade 4 or above in maths and 78% achieved Grade 4 or above in English.

Norfolk Adult Learning, which is rated Good by Ofsted, offers free English and maths GCSE courses to adults aged 19 or over. The service offers a range of vocational qualifications and apprenticeships with subsidised courses including accountancy, access to higher education, health and social care, English and maths qualifications, including GCSE, childcare and teaching qualifications, and family learning, as well as community-based and leisure courses designed for people to try a new hobby, learn a new skill or get back into learning.

All courses are taught by professionally qualified, passionate tutors who are experts in their field. In addition to a dedicated apprenticeships team there is an experienced team of advisors offering ongoing specialist learning support, and information, advice and guidance to help people beginning a path to a new career or life goal.

[For more information about free GCSE English and maths visit our GCSE courses for adults webpage.](#)

[For more information about Adult Learning visit our Adult learning webpages.](#)



Want to brush up on your Microsoft Office skills? We have training courses available in Microsoft Word, Excel and PowerPoint for beginners to confident users, delivered at Carrowbreck House Training Centre in Hellesdon. Find out more: <http://ow.ly/suH750K26kU>

Nutrient Neutrality

We are still working to meet the requirements of NN to enable new houses to be built.

It is a difficult process, and I will keep you apprised as and when we make progress.